



FRIDAY HARBOUR®  
*All Seasons Resort*

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## Summer Recreation Policies

### Booking Policies

#### Cancellation policy

48 hours or more	=	100% Refund
Between 24 – 48 hours	=	50% Refund
Less than 24 hours	=	No Refund

RENTER understands that when a space is reserved, it is no longer available for other Homeowners and customers. This means that Friday Harbour cannot commit the space to another customer during the reserved dates/times. Consequently, in the event the RENTER cancels, changes dates, shortens the rental period, or in any other way seeks to change the rental period, then above percentage of the total booking charge will still be due and payable at such time.

#### Damage to Friday Harbour Equipment

- Friday Harbour certifies that the equipment provided to each guest is in good mechanical and physical condition. Any known damage or problems will be listed on the equipment sign out sheet and reviewed with the RENTER by a member of the Friday Harbour Recreation team.
- RENTER is responsible to inspect said equipment and will continue the rental term without any additional representation or warranty by Friday Harbour. If equipment has damage or problems not listed on the equipment sign out sheet, the RENTER is responsible for notifying Friday Harbour before use of the equipment rental period begins.
- RENTER acknowledges and understands that equipment is to be returned in the same condition as at the commencement of the rental period.
- If the rental equipment is not left in suitable condition, RENTER acknowledges and understands that Friday Harbour may charge the RENTER for any repairs, replacement or special cleaning of any damaged or lost property.



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### Theft / Loss of Friday Harbour Equipment

- In case of theft or loss, RENTER is responsible for the replacement value of the equipment borrowed during the rental period. In the case of abuse, damage by any person, the RENTER will be charged for the repair or replacement of the equipment.

### Theft / Loss of Personal Belongings

- It is expressly agreed that Friday Harbour shall not be liable for the loss or damage of any personal property left of stored by the RENTER at any time.

### Equipment Safe Use

- RENTER acknowledges and agrees that the equipment will only be operated by RENTER(S) named in their rental booking.
- RENTER warrants that the RENTER(s) is a qualified operator of said equipment.
- RENTER will not allow any person who is not qualified to operate any equipment owned by Friday Harbour.
- RENTER (i.e. the person who provides the account number / payment) undertakes all financial responsibility regardless of who is using the equipment.
- RENTER will not operate the equipment, or permit anyone to operate the equipment, while under the influence of alcohol or drugs.
- RENTER will be responsible to ensure that all users operate equipment within all local, provincial and Federal laws and regulations and that it is the responsibility of the RENTER to obtain have or obtain the knowledge and understanding regarding all such laws and regulations.
- The RENTER understands that conditions (weather, water levels, etc.) are variable and that they must exercise caution, pre-planning and good judgment.
- In the event that there is a weight / size restriction on the equipment being borrowed, the RENTER shall ensure that at NO TIME will these restrictions be exceeded.

### Return of Friday Harbour Equipment

- RENTER acknowledges and understands that he/she will return all equipment to the rental site prior to, or promptly at the end time indicated.
- Should users request equipment for additional time, the item is to be returned and a new booking inquiry made at that time.



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### Liability

- All RENTERS will be required to fill out a waiver form prior to participation.
- All Children under the age of 18 are required to have an adult complete the required waiver documentation and acknowledge consent prior to participating.
- Children between the ages of 12-18 are permitted to use the equipment on their own so long as parents acknowledge and consent

### Cabanas

Due to the high demand for pool cabanas the following policies will be in place in addition to the refund policy.

- All cabanas require payment at *time of booking*.
- Friday Harbour will be entitled to recover from the RENTER the cost (estimated if not precisely known) of any damage caused by the guest or their group.
- The RENTER undertakes to depart her/himself in an orderly fashion and not to disrupt the enjoyment of others or to prejudice Friday Harbour's reputation with local businesses or other guests
- The agreement of any guest in breach of this clause shall be terminated forthwith and shall have no further booking Cabana booking privileges with Friday Harbour without Executive Consent
- All belongings brought onto Friday Harbour premises are at all times at the RENTERS own risk.
- Guests under the age of 14 years need to be accompanied by an adult (aged 18 and over)
- Unaccompanied guests between the ages of 16-18 years of age can use cabanas on their own with a signed parental consent form

### Rental Periods

Half Day Rental    10:00 AM – 2:00 PM        2:00 PM – 6:00 PM

- The RENTER can show up at any time during their rental period, but no exceptions will be made to extend rental period due to other potential bookings
- Any request to extend your rental period will result in additional charges

Full Day Rental    10:00 AM – 6:00 PM



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- If the RENTER of a full day cabana does not arrive by 1:30pm, or indicate their later arrival time on their reservation, Friday Harbour will assume that the booking is a NO SHOW, and as such will make it available for afternoon bookings.
- No refunds will be issued for NO SHOW bookings; however, Friday Harbour will make every attempt to reschedule a future Cabana based on availability.

## Pool Rules

### Age Requirements

- Any child under the age of 12 must have an adult in the pool area with them at all times that is actively supervising them
- Children 6 years of age or younger must be accompanied in the pool by a parent, guardian or designate who is at least 14 years of age who must be within arm's reach at all times.
  - o Unsupervised children will be asked to leave the pool area until a parent or guardian is able to accompany them
- Children 7 to 12 years of age may be asked to perform a swim test, or have direct parent or guardian supervision if they appear to be posing a safety risk to themselves or other swimmers
- Children 3 years of age and under, or individuals who are incontinent, must wear protective, water resistant swim wear or swim diapers when using the pool

### General Rules

- Pool use is restricted to Homeowners, members, and their guests only
- Bathing must take a shower using soap prior to entering the public swimming pool
- Patrons must wash their hands with soap after using the washroom or changing diapers
- Glass is not allowed on the pool deck or in other barefoot areas
- Alcohol consumption is restricted to pool bar service area and outer perimeter of pool enclosure only
- Patrons who appear intoxicated will not be allowed to use the pool and may be asked to leave the area
- Individuals with a history of diarrhea within the last two weeks are not permitted to use the facility



## FRIDAY HARBOUR® *All Seasons Resort*

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- All persons with service animals are required to show documentation before entering the pool area, and service animals must wear visible identification at all times while in the restaurant and pool area (as per AODA guidelines)
- No outside food or drink is to be brought in, or consumed within the Beach Club and Pool area as a means to control and prevent food related illnesses, allergies, and prevent intoxication of patrons in the pool which poses a safety risk
  - Exceptions may be made by management for individuals with strict dietary requirements, but may be restricted to the pool bar area

### Deck Chairs and Loungers

- Chairs or loungers may not be held for any reason for more than 30mins
  - If any chair is vacated for more than 30mins, pool attendants or security will remove belongings and place at the Beach Club access gate for pick up upon return
  - Any homeowner wishing to dine inside the Beach Club must vacate their lounge, along with their personal belongings, to allow other Homeowners to enjoy the pool area
  - Lockers are available for use in the change rooms adjacent to the pool

### Inflatable Toys and Inflatable Loungers

- Small inflatable toys (i.e., beach balls, children's floatation aids) are permitted in the pool so long as they do not interfere with the safety of patrons and are not causing a disruption to other guests
- Any request by a lifeguard or recreation team member to remove any inflatable toy should be adhered to promptly and courteously
- Inflatable loungers, rings, or mats are NOT permitted in the pool area.

### Lifejackets

- Lifejackets are permitted to use at any time
- Lifejackets can be provided by Friday Harbour by request during check-in at the Beach Club Access Hut

### Swimwear

- All swimwear must be suitable for general participation in bathing and must not impair swimming skills.
  - Because wet clothing is heavier or effect of water resistance caused by clothing wideness, some swimwear can interfere with swimming skills and increase drowning risk for the bather as well as other bathers, and any lifeguard assisting with a rescue



## FRIDAY HARBOUR® *All Seasons Resort*

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- Appropriate swimwear is made of tight-fitting fabric that allows the body to move freely, does not impede buoyancy and does not create an increased risk to the bather's safety
- The swimwear is clean, and reserved exclusively for bathing
- In the case of patrons, who for personal reasons cannot expose a part of their body, a modified version of traditional swimwear is permissible as an alternative
  - Burkinis and rash guards are examples of acceptable alternative swimwear as face and neck are uncovered and fabric is tight-fitting enough to do not interfere with swimming skills.
- Loose-fitting clothing OR clothing made of absorbent fabrics such as cotton, flannel, and bamboo are examples of unacceptable swimwear that may pose a health risk and may interfere with water quality and filtration systems

### Pool Closures

- Pool foulings caused by vomit or feces result in pool closures between 2 to 13 hours
- If a pool fouling occurs, all homeowners will be asked to vacate the pool immediately
- After an assessment has been completed, bathers will be notified of the duration of the closure

You can help prevent pool closures by:

1. Refraining from eating large meals or feeding children immediately before entering the pool
2. Visiting the washroom before entering the pool
3. Refraining from entering the pool if you or your child feels ill
4. Using swim diapers for children who are not toilet trained and adults with incontinence (see pool rules).
5. Showering prior to pool entry to remove contaminants including dead skin, dirt, sweat, body oils and feces from entering the pool.

### General Beach Rules

1. Swim at your own risk and follow the directions of beach staff and lifeguards at all times
2. Please ensure children are supervised at all times
3. Swim only in designated swimming areas
4. Watch the weather & clear the water if thunder or lightening are present
5. Underwater hazards such as rocks, branches, and shells may be present



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6. No glass containers
7. Alcoholic beverages are strictly prohibited on the beach and in the water
8. Do not swim under the influence of alcohol
9. Do not feed the wildlife
10. No pets allowed on the beach with the exception of service animals
11. No cooking or barbecuing
12. No Tents of any kind
13. Umbrellas are allowed behind the lifeguard chair only
14. No walking across rock break wall
15. No Fishing
16. In case of an emergency dial 9-1-1
17. Have fun, stay hydrated, and re-apply your sunscreen often!

## Tennis, Basketball, and Bocce Court Rules

1. Use of all courts is at your own risk
2. Drop-ins welcome; players will be required to vacate for any private booking
3. No food, glass, or alcoholic beverages allowed on court surfaces
4. No pets allowed on court surfaces
5. No personal transportation equipment
6. Proper footwear is required at all times (no bare feet or flip flops)
7. Children under the age of 12 must be accompanied by an adult
8. Misuse of equipment will not be tolerated
9. Always ask staff for assistance to modify or adjust the nets
10. Tennis courts are exclusive to Homeowners and their Guests